

6/3/19 Notes – Making appointments post-5/30/19 Children's Appt
w/Dr. Leblanc

Psychology Referral

- Called 1-504-896-9484
- At 11:49 am – 11:51 am 6/3/19
- Call lasting 2min 0s
- Called and spoke to psych receptionist immediately. (This is the actual direct number.)
- She says I'm now put on a waitlist AND THEY WILL CALL ME.
 - o To schedule the future testing. SO, EXPECT A CALL FROM PSYCH DEPT.
- That's how its left as of writing on 11:54 am 6/3/19.
- 2:00 pm ~
 - Note: Asked as an aside before my transfer to Ophthalmology's secretary/dept.
 - o Asked the scheduling dept rep if/what number I was to expect to be "called back" on.
 - o Referring to my waitlist status, and eventual availability status, etc.
 - o She said she didn't know psych's number that they'd use. But that she knew what they, scheduling, would typically use.
 - She offers it, but didn't end up giving it? I kind of refuse or something, asking to be transferred to Ophthalmology next etc.
 - o Just mainly *NOTE: That callback is expected to be differing from normal CHNO/LCMC's main scheduling number/s.*

Ophthalmology Appt Scheduling

- Called 1-504-896-9426
- At 1:56 pm 6/3/19
- Call lasting 16min 12s
- Called and was transferred to the main children's hospital "operator" computer scheduling/auto line. As of writing, 1:59 pm, I am still on hold.

- 2:05 pm put back on hold after being picked up by Scheduling at Children's. She is in process of scheduling me w/for Ophthalmology w/Dr. George Ellis Jr., MD. (Seen previously on 8/29/18)
 - o Note: she mentions a number, 504-702-3000. For university health systems, etc. This I am to call for the ENT appointment scheduling.
- 2:13 pm transferred from scheduling to Dr. Ellis's secretary, in Ophthalmology dept.
 - o She says, after getting my num, that **she will call after asking the Dr next Monday.**
 - o B/c he is on vacation, and out. Until **Monday 6/10/19.**
 - o He needs to decide whether I am to be seen for/as a "follow-up" patient appointment. Or, as a "dilate/dilation" appointment.
 - o She says the follow-up appointment scheduling typeset is soon, availability. While the dilation appointment typeset is very long wait time.
 - Note: Children's scheduling mentioned that the availability, assume for dilation. Is next in **2020 February.**
 - o As of writing on 6/3/19
 - **I am waiting/expecting call from them on Monday 6/10/19**

Dermatology Appt Scheduling/Scheduled

What:

Dermatology Established Patient w/Dr Laura Conway Williams

When:

Monday August 05, 2019 8:00 AM CDT (15 minutes)
(Arrive by 7:45 AM)

Where:

Children's Hospital Dermatology (CHNO ACC 3030)
200 Henry Clay Ave.
New Orleans LA 70118-5720

Phone:

504-896-2838

- On 5/30/19 Dr. Leblanc looks to have made my future Dermatology Appt for me. Info on appt above.
- Note: Info is according to the "mylcmhealth" website, as well as the "Future Appointments" section of the paperwork received on 5/30/19.

Late Term Clinic Appt Scheduling

- Called (504) 896-9740
 - o Oncology Direct number
- Call 7m 44s
- Talked to their receptionist. She gets me to Mrs. Tracey.
 - o Apparently knew Mrs. Tracey from clinic. Likely the infusion clinic??
 - o She asked me how I was doing. How I probably don't remember her, etc. Like I should be very familiar with her.
 - o Asked how my mother was doing, how/if I was currently in school or not, etc.
 - o She will be giving me a call 1 week prior to my upcoming appointment for instructions and such.
- January 9th 2020 10:30 am
- Suite 3020? By yellow elevators?
 - o Idk will get call in January 2020, all that matters at this point rly.
- Expect call 1wk before to confirm appointment. From Mrs. Tracey.
- Appointment **2020-01-09 10:30 am**

ENT Referral (UMC not Children's)

- Called 1-504-702-3000
- At 2:26 pm 6/3/19
- Call 3m 14s
- Picked up by the operator at University Medical Center, Tulane Ave.'s scheduling dept.
 - o She mentions that they have received my referral and that it is still pending. As of writing on 6/3/19 2:32 pm.
 - o This meaning that it has to be "approved" by the physician. And, "they usually will give us a date to schedule".
 - I am unsure if this is like a date **to go have the appt**
 - Or if this was more like a date **for us the staff to call/schedule.**
 - As if this meant that now its all a-ok for them to proceed?
 - o I asked her if I should call back in a wk or two. She said yes.
 - o Left w/ *call back 1-2 wks post-6/3/19*
 - **le I call June 24th 2019**

- Seems that the 1-504-702-3000 is UMC's number for scheduling and such. NOTE THIS.