

Technical and Professional Ability: Experience and Contract Examples

	Contract 1: Strengthening Transparency Accountability and Responsiveness in Ghana (STAR-Ghana)
Customer Organisation (name):	Department for International Development (DFID)
Customer contact name, phone number and email	Contact name: Rita Tetteh, Deputy Programme Manager Phone number: +233 (0) 302 211490 or +233 (0) 302 253243 Email: r-tetteh@dfid.gov.uk
Contract start date	November 2010
Contract completion date	May 2015
Contract Value	£23,509,186
Brief description of contract (max 500 words) including evidence as to your technical capability in this market.	<p>STAR-Ghana aims to increase the influence of civil society and Parliament in the governance of public goods and service delivery, with the ultimate goal of improving the accountability and responsiveness of Ghana's government, traditional authorities and private sector. This four and a half year programme of support provides grants, capacity building and technical assistance to civil society and Parliament, to improve their ability to influence policy, monitor change and hold government to account.</p> <p>STAR-Ghana focuses on the delivery of advice, support and facilitation to a range of partners within civil society. This involves the development of effective relationships with key actors in civil society, government, traditional authorities and business.</p> <p>STAR-Ghana emphasises knowledge management systems to enhance the uptake of CSO-generated analysis and practice by other development actors. The programme designed a Capacity Development Methodology for CSOs based on lessons learned. It also developed a process and set of instruments for organisational assessments for different types of civil society actors that is reviewed periodically. These include self-assessments to provide the basis for identifying specific interventions. Linked to these core components is a cross cutting stream of supporting activity around engaging the media. STAR-Ghana provides support to selected media houses to improve coverage of topical governance issues and to develop the capacity of the media to play a more effective role on citizen rights and accountability.</p> <p>STAR-Ghana offers three competitive funding windows to civil society organisations. This is geared towards realising measurable results in terms of service delivery and engagement that brings about real change. It also offers non-competitive additional strategic funding and support to the media and parliament.</p> <p>STAR-Ghana conducts periodic analysis and consultations on Ghana's political economy to inform further development and guide the selection of key thematic areas for the focused allocation of the grant funds.</p>

COFFEY EXPERIENCE AND CONTRACT DOCUMENTS

Contract 2: Access to Justice and Legal Empowerment Project (LEP) in Ukraine	
Customer Organisation (name):	US Agency for International Development (USAID)
Customer contact name, phone number and email	Name: Clark R. Pearson, Contract Officer Phone number: +1 267 392 449 Email: rpearson@usaid.gov
Contract start date	May 2010
Contract completion date	May 2014
Contract Value	£1,886,762
Brief description of contract (max 500 words) including evidence as to your technical capability in this market.	<p>Coffey is delivering a four-year programme funded by USAID. LEP has improved both the quality and the efficiency of legal aid in Ukraine by strengthening the capacity of legal advocacy organisations to effectively represent the interests of citizens and build a nationwide network of organisations. LEP is developing networks that build capacity, structure and alliances among student legal clinics, public advocacy NGOs, and pro bono initiatives of private law firms to promote efficiency and expand their reach to underserved segments of the population. This has resulted in a more efficient distribution of cases, with the simpler cases being referred to student legal clinics, saving NGO lawyer time for more complex matters.</p> <p>The advocacy networks focus on three areas of law: health care, including cases of access to quality care, addressing corruption among healthcare providers and malpractice; employment, including cases of workers’ rights, pension rights and safety regulations; and property, including rural and urban property rights and collective property privatization issues. The networks provide public consultations and legal representation, in addition to conducting public information campaigns on selected legal rights.</p> <p>Integrating networks by organisational type as well as substantive focus allows for better cross training, stronger alliances, and broader geographic reach. The advocacy networks also engage interested businesses to build the strength of the alliance and improve sustainability.</p> <p>As the networks have solidified, LEP has facilitated advocacy campaigns, broadly involving stakeholders, on the relevant policy issues in health, employment and property law.</p>