

## 4/15/19 Notes on “Nerve Conduction Study” Scheduling

4/15/19

1 possible option for the “Nerve Conduction Study”

Dr. Mike Charlet: 504-412-1517

Mrs. Kelly (Dr. Gonzale’s office)

Children’s Hospital Northshore

Her direct phone number (directly to her desk at children’s)

Direct: 504-894-6977 (Kelly

### Notes:

- Got called by Mrs. Kelly (Dr Gonzale’s Office CHNO-NOLA) 4:10 pm~
  - She tells me to call the above Dr. Charlet for checking to see if they do take my insurance or not.
- Called Dr. Charlet at 4:28 pm 1m 9s (after brief 15min or so hold)
  - Dr. Mike Charlet: 504-412-1517
  - Their receptionist claimed they do take my insurance.
  - She said to call dr Gonzales and have them fax over the orders to them/call them/whatever.
- Called back Mrs. Kelly at 4:30 pm~
  - She says that she will call first thing in the morning, tomorrow, 4/16 in the am. She said she’d call me back afterwards, post-faxing them over the orders and such.
  - BE READY TO RECEIVE HER CALL TOMORROW MORNING LIKE 9:00 am. So that I can call back Dr. Charlet’s office in order to schedule my appoint for the “Nerve Conduction Study”

4/16/19

HERE GOES TODAY'S (Tuesday's) NOTES

- Mrs. Kelly called them/faxed them the orders-forms from Dr. Gonzales.
- She said it should all be good and setup that I just have to call to setup my appt. With Dr. Charlet.

4/18/19 – Notes

2:54 pm called 504-412-1517

- Called dr charlet
- 5<sup>th</sup> floor of the “multispecialty clinic”?? As or something like it said the answering robot.
- She claimed that they were closed and to call back during normal business hours.
  - M-F 8:30 am to 4:30 pm
- So that’s ridiculous b/c I’m called at 2:45 pm - 2:50 pm on a Thursday???
- Nonsense.
- She wouldn’t even let me leave any messages. Nothing at all.
- It just auto-hangs up on you for some reason.

3:06 pm scheduling appt online through the lsu healthcare website portal

- “Reason For Appointment” given through website
  - Nerve Conduction Study
  - Orders were faxed/sent/communicated between on 4/16/19. Between your reception and Dr. Joseph Gonzale's staff (a Mrs. Kelly).
  - Im being referred out from CHNO's network. B/c the staff who administers test is out on leave.
- Timeslots notes (under “comments” section)
  - Note on timeslots:
  - These two timeslots are my preference, but I can do whenever if not available.
  - "Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available"
  - "Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available"
- Timeslots chosen (“under when you want an appointment?”)
  - Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available
  - Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available

- Mon, Tues, Wed, Thurs, Fri: Anytime, First Available

## Schedule an Appointment ✕

### Appointment With

#### Organization

LSU Healthcare Network ▼

#### Provider

Michael P Charlet ▼

#### Appointment Type

Other ▼

### Reason For Appointment

between on 4/16/19. Between your reception and Dr. Joseph Gonzale's staff (a Mrs. Kelly).

Im being referred out from CHNO's network. B/c the staff who administers test is out on leave.

Characters used: 246 / 250

### When Do You Want An Appointment?

Appointments may or may not be available within the time slots you have provided.

First Available ▼

Mon  Tues  Wed  Thurs  Fri

Anytime ▼

Add This Time Slot

Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available ✕

Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available ✕

Mon, Tues, Wed, Thurs, Fri: Anytime, First Available ✕

### Comments

Note on timeslots:

These two timeslots are my preference, but I can do whenever if not available.

"Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available"

"Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available"



Characters used: 244 / 250

Submit

Cancel

Compose

Move To



Print

**From:** FollowMyHealth@  
**To:** JEFFREY THOMAS BODIN  
**Date:** 04/18/2019 3:14 pm  
**Subject:** Appointment Request Sent

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Your appointment request was delivered.

Organization: LSU Healthcare Network

Provider: Michael P Charlet

Requested Dates: Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available, Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available, Mon, Tues, Wed, Thurs, Fri: Anytime, First Available

Reason: Nerve Conduction Study

Orders were faxed/sent/communicated between on 4/16/19. Between your reception and Dr. Joseph Gonzale's staff (a Mrs. Kelly).

Im being referred out from CHNO's network. B/c the staff who administers test is out on leave.

Patient Comments: Note on timeslots:

These two timeslots are my preference, but I can do whenever if not available.

"Mon, Tues, Wed, Thurs, Fri: Between 8:00 AM - 10:00 AM, First Available"

"Mon, Tues, Wed, Thurs, Fri: Between 1:00 PM - 4:00 PM, First Available"

4/19/19 – Notes

4/22/19

1:44 pm called 1-504-412-1517

- July 11<sup>th</sup> 2019 at 11:00 am
- Dr. Ole
- 478 South Johnson St., 5<sup>th</sup> floor