

No. 1

Newspaper Monitoring
Making Contact Notes

1/21/19 12:06 pm

- Sent Fax
- TO: 1-504-412-1578
- Faxed The Dr Barton's General
- One from 1/2/19 approx
- That I had physical copy of
- Was faxed on Federal Holiday
- Martin Luther King Jr - 1/21/19
- When I called approx 11:00 am in
- Offices closed.
- 12:06 pm fax was scheduled for
- delivery per SR fax
- Fax transmission status:
- ~~✓/N Yes~~
- Fax was transmitted
- Successfully
- SR fax confirmed reception in usual
- notification
- Confm: 1/21/19 12:034 pm

1/21/19

No 2

1/22/2019 2:53 pm
504-412-1705

1/22/19

Address - LSV Health
Center network

1/22/19 Voicemail

• She called using above
-1705 num

• She called at above
spartford + rmc
- 2:53 pm and left

a message
- 1/22/19 date left

message

• Message:

• She called MRO then
asks me to call

504-412-1700

• Just called if the office
"LSV"! Then proceeds to give
above spartford -1705 num.

1/23/19

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Neurological Monitoring
"Making Contact" Notes cont.

1/23/19 10:35 am

- called / returned call;
- 1-504-412-1705

- This num I call at 10:35 am
- Melissa (at this num) called on 1/22/19. I'm calling same num to setup appt w/ new neurologist (epilepsy).
- I am also following up on fax from 1/21/19 (sent) 12:06pm.
- AS of 10:40 am and spec initial of call, been on hold.
- 10:49 am

- Taken off hold to receive as stated by an employee name female "Linda Smith". Then hold, then Melissa, 10:51

- On phone w/ Melissa

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Neurological Monitoring Notes 1/23/19
Monitoring Contact: cont.

1/23/19 Call

1-504-412-1705

10:54 am

• Call w/ Melissa put back on hold.

• 1-504-412-1704 (Fax)

- Melissa (on call now) gave me fax num # -1702.

- Was correct num to have faxed all along. I faxed to incorrect num initially on

• Fax to this fax, Pat Melissa as subject line.

- To: Melissa (etc)

• Sent fax to num at 11:18am

• Faxed to -1705 instead of -1702

• Sent to -1702 at 11:32 am ^{Received:} 12:01

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1/29/19
Neurological Manifesting Notes
"Making Contact" cont.

1/29/19 Call
1-504-412-1705

4:09 pm

• Answered at 4:10 pm (Melissa)

• Rep said last 2 days (i.e. 28th/29th) was swamped.

- She mentioned that she only able to scan a few referrals in. (Melissa)

- Referrals are scanned in a fax machine. In order received.

• 1-504-1702 Fax corrected Num

- Attn: Neurology/Front Desk

4:16 pm call end - 2mth 45

1/29/19

No 6 Neurological Monitoring Notes

Marketing Contact⁴ cont.

1/29/19 Called

1-504-412-1705

4:20 pm Call - Received Call

• Melissa called, says found my scanned doc/referral.

• Says I have been calling Kenna she is Kenna

1-504-412-1705 is Kenna

• She was unaware Dr Barten

was referring me to someone else

• She thought it was the reverse.

- Note since next contact is new.

- Contact not 1-504-412-1517 for Barten

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Neurological Monitoring Notes
"Contact" cont.

1/29/19

4:10 - 5:00 pm Street Info to Melissa: :

1-504-412-1517 = phone

• Corrected phone num Direct

• Dr. Barten request. Call them
say that. Make clear she refer
to them.

1-504-412-1518 = Fax Direct

Dr. John England

Dr. Caprland • Neurologist

Dr. Laveria possibility at Gartner St.

Dr. J. Rao • Call for info on them.

1/29/19 7:40 pm - End Notes

• Melissa end notes

• I was contacting Melissa at
Kenner neurology. (successfully)

• Will/arr at 4:42 pm on hold

• Calling above Gartner St direct num.

• Call cont. →

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Newspaper Monitoring Notes
"Contact" cont

1/29/19 Call 1-504-412-1517
Dr. Olejniczak - Granters MultiSpecialty

4:35/4:36 pm

- call above num. Is Granters 9's direct number.

- For Dr. Olejniczak

- Rep answered. She scheduled me for July 8th, 2019 1:00 pm

- call end 4:48 pm

4:48

- call end 12:00 5:45

4:53 pm

- Contact completed.
- Scheduled my appt successfully.

1/29/19